Student services

Austudy

If you need clarification about the impact of undertaking study on Centrelink payments, please refer to the Centrelink website: http://www.centrelink.gov.au/internet/internet.nsf/payments/qual_fts_aus.htm. Go to ‘Studying or training’, then to ‘Payments while you are studying or training’.

Flinders One

Flinders One delivers important services to Flinders University students. Some of the services include:

• student advocacy and support through welfare and financial counselling
• sporting clubs and fitness, clubs and societies
• postgraduate and international student support
• student employment service
• cafes and restaurants
• food and beverage outlets
• VenueTix ticketing outlet
• member promotions and special offers.


Telephone: (08) 8201 2062
Fax: (08) 8201 3232
Email: fccs@flinders.edu.au

Located on the Plaza level, North Ridge Precinct.
Flinders University Library

Four libraries are located on-campus; each has student computers with access to the internet.

You will need your student ID card to use many of the Library’s facilities. Students enrolled on-campus will receive their card as part of the enrolment process. Students enrolled off-campus need to contact the Flexible Delivery Librarian to arrange for a student ID card to be made and sent to their address.

➤ Liaison Librarian—Nursing & Midwifery

Deb Zott is the Liaison Librarian for the School of Nursing & Midwifery. Deb’s main role is to support the teaching and research needs of the School of Nursing & Midwifery staff and students.

Deb is located in the Sturt Library, Level 3, southern end of Sturt buildings.

➤ Library tours and training

The Sturt Library hold library tours and training sessions on the use of Library resources at the beginning of each year and at other times during the course of the year. Please contact Deb Zott for further information.

Telephone: (08) 8201 3289
Fax: (08) 8201 3186
Email: deb.zott@flinders.edu.au

➤ Sturt Library Collaborative Learning Hub

The Sturt Library Collaborative Learning Hub is a vibrant and flexible space for students to use for study, learning and collaboration.

It is located on level 3 of the Sturt Library and provides a range of technology for group and individual study, placed in a comfortable and inviting social space for students.
The enhanced study facilities include:

- comfortable casual seating and coffee tables in a light and spacious environment
- group study areas where students can work together on group projects
- areas for computers, laptop use and wireless facilities
- printing and photocopying facilities.

Electronic databases and journals

Electronic databases and journals are available through the Library web pages. For access to some of these electronic resources from off-campus, you need to obtain a password. More information is available at:

Flexible Delivery Library Service

The Flexible Delivery Library Service provides support to students who are studying externally or by other flexible means and live outside the Adelaide metropolitan area.

Sita Austin is the Document Services Librarian responsible for managing services to students of the Flexible Delivery Library Service.

Lara Patritti is the Flexible Delivery Officer and your initial point of contact. Lara is responsible for handling all your requests on a day-to-day basis and will respond to your emails and telephone calls.

This service is located in the Central Library, North Ridge Precinct. Please ask at the Information Desk.

**Telephone:** (08) 8201 2435 or 1800 625 856 (local call fee)
**Email:** distlib@flinders.edu.au
**Website:** http://www.lib.flinders.edu.au/services/flexdel/

Flinders Learning Online (FLO) Student Help Desk

The FLO Student Help Desk is located at the western end of the Service Desk in the Central Library. For FLO, email and support for students go to: http://www.lib.flinders.edu.au/flo.
Health, counselling and disability services

Flinders University provides on-campus health, counselling and disability services.

Level 3, Student Services Centre (next to the Sports Centre)
Open: 8:45 am–5:00 pm, Monday–Friday

Telephone: 8201 2118
Email: health.counsel@flinders.edu.au

- **Medical services**
  
The University provides a general practice medical service for students and staff. It is located in the Student Services Centre (next to the Sports Centre).
  
  Telephone: 8201 2118
  

- **Counselling**
  
  Counsellors are available to help manage the academic and personal welfare of all students enrolled at Flinders University. This may include assisting students who are struggling to manage their workloads and meet deadlines in a range of topics. The principal objective of counselling is to ensure that every student accepted for a course is given a reasonable and equitable opportunity to fulfil the academic and practical requirements of that course.
  

- **Disability services**
  
  The Disability Liaison Officers (DLOs) provide a free, confidential service for enrolled students who have a disability and are the first point of contact for information regarding assistance. 'Disability' refers to any impairment, disability or medical condition that inhibits a student's access to education.
Appointments normally are held from 10.30 am–3.30 pm on Tuesdays, Wednesdays and Thursdays. To make an appointment, telephone 8201 2118.

**Telephone:** 8201 2943  
**TTY:** 8201 3242  
**Email:** dlo@flinders.edu.au

**Student Learning Centre**

The Student Learning Centre assists students develop academic and learning skills for successful university studies by:

- enhancing students’ learning skills to meet the demands of higher education
- building students’ independence and fostering a responsibility for their own learning
- assisting students to recognise and build on their own learning strengths
- developing students’ self-confidence and self-efficacy in regard to learning
- fostering and enhancing students’ skills of critical appraisal, analytical thinking and problem solving
- enhancing students’ skills in oral and written communication.

The office is open Monday to Friday from 9.00 am–5.00 pm and is located on level 1, lower ground floor, Student Centre building (next to the Alan Mitchell Sports Centre).

**Telephone:** (08) 8201 2518  
**Email:** slc@flinders.edu.au  
**Fax:** 8201 3839  
**Website:** [http://www.flinders.edu.au/current-students/slc](http://www.flinders.edu.au/current-students/slc)
Unibooks

Unibooks specialises in supplying text and reference books for all subjects taught at Flinders University.

Unibooks also offers a comprehensive search facility to locate books worldwide and order service facility on the internet at: http://www.unibooks.com.au

Unibooks is located at:
Sturt Precinct—Retail One
Telephone: (08) 8201 3473
Fax: (08) 801 3297

North Ridge Precinct—Plaza level near the Central Library
Telephone: (08) 8276 8464
Fax: (08) 8374 2289

Flinders Medical Centre—FMSS Bookshop
Telephone: (08) 8177 0978
Fax: (08) 8177 0978

Ordering textbooks

Textbooks may be ordered by contacting Unibooks.

Telephone: (08) 8223 4366 or 1800 182 003 (local call fee)
Fax: (08) 8223 4876
Website: http://www.unibooks.com.au
Email: flinders@unibooks.com.au